

# Zachary Farkas

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## EDUCATION

Niagara University – Lewiston, NY  
B.S. Sports Management

September 2016 - Present  
Expected Graduation, May 2020

## CERTIFICATIONS

- Training for Intervention Procedures for responsible alcohol service, 2016
- CPR/AED Certification - American Heart Association, 2016

## EXPERIENCE

*Assistant Golf Professional Intern - Park Country Club of Buffalo; Amherst, NY*      **May 2017 - Present**

- Trained, scheduled and supervised outside staff of 10-12.
- Coordinated training policies for outside staff to provide superior customer service and relations in order to provide an exceptional golf experience for our members and their guests.
- Organized and managed tournament operations and event programs including member-guest, member-member, guest days, other member affiliated golf tournaments, and eight corporate tournaments consisting of 144 players or more.
- Responsible for inventory control, purchasing, and receiving of merchandise with expertise in POS system Jonas.
- Answer member inquiries or explain cost, availability, policies, and procedures of facilities.
- Oversee the caddie program and operate as the Caddie Master growing the program from 18 in 2016 to 34 in 2017.

*Busser / Valet / Food Runner - Park Country Club of Buffalo; Amherst, NY*      **November 2016 - May 2017**

- Bring food out to tables, clear dishes, and fill water.
- Set and reset for small and larger parties.
- Cook bread served as a starter at every table

*Member Services – Park Country Club of Buffalo; Amherst, NY*      **August 2016 - November 2016**

- Monitor patrons' facility use to ensure that rules and regulations are followed, and safety and order is maintained.
- Attend to the needs of golfers in clubhouse and maintain a lost-and-found collection as well as do laundry and wash towels.
- Provide assistance to patrons by performing duties such as opening doors, carrying bags and cleaning golf clubs.
- Create bag tags for members using a stencil machine.
- Pick and maintain golf balls from the range, Clean and put away golf carts, answer the telephone in the golf shop if needed.

*Caddie – Park Country Club of Buffalo; Amherst, NY*      **May 2015 - August 2016**

- Carry members' golf clubs and assist them during their round of golf.

## EXTRACURRICULAR ACTIVITIES

- Member of the Niagara University Chapter of the Club Managers Association of America
- Member of the Niagara University Sports Management Association
- Golf Team at Niagara University