

Evan Donaldson

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Education

Niagara University, Lewiston, NY

College of Hospitality and Tourism Management

B.S. Hotel and Restaurant Management, expected graduation May 2021

Work Experience

Regal Cinemas, Victor, NY and Niagara Falls, NY

Floor Staff (Box Office Cashier, Concessionist, Usher)

November 2015 - Present

- Greet Guests
- Handles cash
- Use POS systems to complete purchases
- Assist guests with ticket purchasing
- Train new floor staff
- Answer phones
- Serve guests concessions
- Clean theaters in between sets
- Assist Guests with questions and complaints
- Work with team members to resolve problems and complaints

Volunteer Experience

- Summer Camp Counselor/Volunteer (2013-2015)
- Volunteer of Bridges for Brain Injury Inc. (2013-Present)
- Dollars for Scholars Phone A Thon (2017)

Skills

- Communication
- Time Management
- Ability to Work Under Pressure
- Adaptability
- Teamwork

Activities

- Niagara University Club Managers Association of America August 2017 - present

References Available Upon Request