

Jacob Carriero

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EDUCATION

Niagara University Expected Graduation: May 2018
Bachelor of Science, Hotel & Restaurant Management
Concentration: Luxury Operations Management *Focus: Club Management*
University Honors: Presidential Scholarship, Dean's List, Fall 2015, GPA 3.47/4.00

Erie Community College Graduated, May 2015
Associate in Science, Communication and Media Arts
College Honors: Dean's List, September 2013-May 2015, GPA 3.92

EXPERIENCE

Food and Beverage Internship Summer 2016
Fenway Golf Club Scarsdale, NY

- ❖ Eagerly ran food, bussed, and served club membership as needed
- ❖ Completed Server Boot Camp held at Leewood Golf Club
 - Key topics: Wine 101, Proper Sequence of Service, and Suggestive Selling Techniques
- ❖ Effectively utilized the Posiflex POS system

General Lawn Maintenance July 2013- July 2015
Erie Community College Orchard Park, New York

- ❖ Made minor repairs throughout buildings on campus
- ❖ Swept, mopped, and kept buildings/ garages clean
- ❖ Displayed a great attitude, strong teamwork, and flexibility

HONORS/ ACTIVITIES

Niagara University

Club Managers Association of America (NUCMAA) Fall 2015-Present

- ❖ Attended World Conference of Club Management in San Diego, CA
- ❖ Participated in monthly education sessions in Western New York

Hospitality and Tourism Association Fall 2015- Present

- ❖ **Vice President** for the 2016-2017 academic year
- ❖ Assisted travel committee in booking flights and hotels for New Orleans trip
- ❖ Prepared and served food at soup kitchens

Running Club Fall 2015- Present

- ❖ Organized runs/ practices in training for 5K races
- ❖ Motivated and supported fellow runners

Erie Community College

Phi Theta Kappa Honor Society Member Fall 2013- May 2015

"In our 100-year history, our mission has remained the same- recognizing scholars and preparing them for successful futures"

- ❖ You must receive an invitation to membership from the chapter of your college
- ❖ You must have a cumulative grade point average of 3.5 or higher

Volunteer Class Scribe Fall 2013- May 2015

- ❖ Voluntarily recorded class notes for the benefit of other students

CERTIFICATIONS

Contemporary Club Management Certificate
TIPS Certified Expires December 8th, 2018
CPR/ AED Certified Expires March 12th, 2018