

Jacob Carriero

Jcarriero3@mail.niagara.edu

EDUCATION

Niagara University

Bachelor of Science, Hotel & Restaurant Management

Concentration: Luxury Operations Management

University Honors: Presidential Scholarship, Dean's List, Fall 2015, GPA 3.47/4.00

Expected Graduation: May 2018

Focus: Club Management

Erie Community College

Associate in Science, Communication and Media Arts

College Honors: Dean's List, September 2013-May 2015, GPA 3.92

Graduated, May 2015

EXPERIENCE

Food and Beverage Internship

Fenway Golf Club

- ❖ Eagerly ran food, bussed, and served club membership as needed
- ❖ Completed Server Boot Camp held at Leewood Golf Club
 - Key topics: Wine 101, Proper Sequence of Service, and Suggestive Selling Techniques
- ❖ Effectively utilized the Posiflex POS system

Summer 2016

Scarsdale, NY

General Lawn Maintenance

Erie Community College

- ❖ Made minor repairs throughout buildings on campus
- ❖ Swept, mopped, and kept buildings/ garages clean
- ❖ Displayed a great attitude, strong teamwork, and flexibility

July 2013- July 2015

Orchard Park, New York

HONORS/ ACTIVITIES

Niagara University

Club Managers Association of America (NUCMAA)

- ❖ Attended World Conference of Club Management in San Diego, CA
- ❖ Participated in monthly education sessions in Western New York

Fall 2015-Present

Hospitality and Tourism Association

- ❖ **Vice President** for the 2016-2017 academic year
- ❖ Assisted travel committee in booking flights and hotels for New Orleans trip
- ❖ Prepared and served food at soup kitchens

Fall 2015- Present

Running Club

- ❖ Organized runs/ practices in training for 5K races
- ❖ Motivated and supported fellow runners

Fall 2015- Present

Erie Community College

Phi Theta Kappa Honor Society Member

"In our 100-year history, our mission has remained the same- recognizing scholars and preparing them for successful futures"

- ❖ You must receive an invitation to membership from the chapter of your college
- ❖ You must have a cumulative grade point average of 3.5 or higher

Fall 2013- May 2015

Volunteer Class Scribe

- ❖ Voluntarily recorded class notes for the benefit of other students

Fall 2013- May 2015

CERTIFICATIONS

Contemporary Club Management Certificate

TIPS Certified

CPR/ AED Certified

Expires December 8th, 2018

Expires March 12th, 2018